

# BAGGAGE SERVICES AT VIENNA AIRPORT

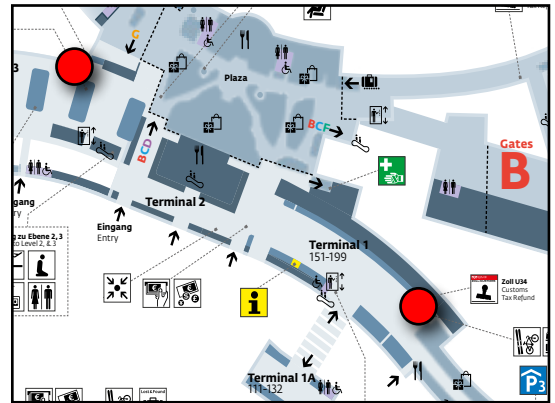
## Baggage Service Center

By 1st November 2013 two “Baggage Service Center” are available at the Vienna airport. The “Baggage Service Centers” are located in the Check-in areas of Terminal 1 and Terminal 3.

**Opening hours Terminal 1:** daily from 05:30 a.m. till 11:00 p.m.

**Opening hours Terminal 3:** daily from 05:30 a.m. till 11:00 p.m.

**E-mail:** [gepaekaufbewahrung@viennaairport.com](mailto:gepaekaufbewahrung@viennaairport.com)



Vienna Airport offers the following baggage services\*:

## Left luggage

**Fee:** € 4.00 per item per day or part thereof; € 8.00 per day for bulky items

## Safe deposit boxes and collection service

Safe deposit boxes are available to passengers in the left luggage areas for documents, keys, etc., which they do not need on their trip. On request documents can also be left in a safe for collection by named persons.

**Fee:** € 4.00 per day

### The following items may not be deposited:

weapons, explosive, inflammable or other dangerous materials, perishable and malodorous items – see EU regulation.

## Wardrobe

A wardrobe service is offered to our customers. One set of clothes consists of 1 jacket or coat, shoes, a head garment, gloves and a scarf.

**Charge:** € 2.00 per day and set of clothes

## Goods deposited with customs

**Fee:** € 7.00 per item per day or part thereof; €12.00 per day for bulky items

## Baggage Wrapping

**Fee:** € 12 per Baggage

## Bike Box

**Fee:** € 35 per Box

## Porters

Porter services are available contact [services@viennaairport.com](mailto:services@viennaairport.com) 72 hours in advance for booking.

**Fee:** Minimum rate € 15.00 (includes 5 pieces); every additional piece: € 3.00 per piece

## Luggage trolleys

Self-service luggage trolleys are available for passengers in all public parts of the airport. They will accept any of six different coins in five currencies, which are refunded when the trolley is docked.

€ 1,-, € 0,50,-, Czk 5,-, HUF 100,-, Sfr 1,-, US-Cent 25,-

Please make sure you have a coin to hand when you arrive at the airport—just as you would do at the supermarket.

\* All prices are exclusive of VAT tax.