

# WELCOME TO **VIENNA**



ENJOY URBAN  
WAY OF LIFE AT THE CULTURAL  
DISTRICT MQ

EVENTS IN VIENNA  
FROM LIFE BALL TO CHRISTMAS MARKETS

COFFEE HOUSE  
MELANGE AND SACHER CAKE  
TRADITION



**VIENNA:  
WHERE QUALITY OF LIFE  
MEETS RICH CULTURE**



© Österreich Werbung / Popp Hackner

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View of the River Danube near Schloegen

**Area:** 414km<sup>2</sup>  
**Districts:** 23  
**Population:** 1.7 million  
**Sea level:** 171 m  
**Language:** German  
**Currency:**EURO

SERVUS!

A heartfelt word of welcome “Servus!” from Vienna, the Federal Capital of Austria!  
Vienna is world famous as a former imperial capital and city of waltz, and has a lot to tell about earlier times. However, the city is so much more than the reputation that precedes it: today, Vienna is a modern metropolis firmly anchored in traditions, shaped by centuries of culture and history, and yet always in search of new trends.  
Those who have already been here know that the city on the Danube exudes a distinctive charm.

Cherished customs and traditions and young free spirits come together here, and this unique mix is reflected in the character of its inhabitants: coffee house tradition meets modern architecture and young avant-garde actors are involved with historic institutions, thus opening up new horizons.

WELCOME TO VIENNA!

Vienna is not only the Federal Capital of Austria, but also the hub for many cross-border EU projects. Its attractive geographical location, in close proximity to the Central and Eastern European markets, makes Vienna the central point for many EU-wide business relations.

Regardless of whether Vienna is your business or private travel destination, a look beyond the city limits and (near by) national borders reveals Vienna’s impressive Central European location, which offers varied excursion possibilities or interesting business destinations.

Close to the border: travel to a neighbouring country quickly and flexibly by car, bus, train or boat.

DISTANCE FROM VIENNA				
Travel times by		Car	Train	Bus
Prague	295km	3h 40'	4h 35'	4h 15'
Budapest	229km	2h 08'	2h 40'	3h 15'
Bratislava	65km	40'	57'	59'
Brno	135km	1h 35'	1h 47'	1h 47'
Ljubljana	387km	3h 46'	5h 35'	5h 35'
Salzburg	325km	3h 05'	2h 22'	2h 39'
Graz	204km	1h 59'	2h 30'	2h 30'
Klagenfurt	310km	3h 18'	3h 51'	3h 51'
Wachau	109km	1h 10'	1h 28'	1h 35'





## THE HEART OF EUROPE

Located in the continent's center you easily reach  
Bratislava, Budapest, Graz and Brno from Vienna.



### BRATISLAVA

Vienna has very special ties with the Slovakian capital, as both EU capitals are just 60km apart, resulting in many opportunities for cooperation in the fields of business, infrastructure, education and culture. Both cities belong to the Centrope, Central European Region at the economic core of which are the twin cities of Vienna and Bratislava, and whose objective is to develop into one of Europe's strongest economic areas. The "Twin City Liner" catamaran makes it possible to commute between the two city centres. The travel time is 75 minutes.

[www.centrope.info](http://www.centrope.info)  
[www.twincityliner.com](http://www.twincityliner.com)

### BUDAPEST

The capital of Hungary can be reached by car in just over two hours. If you are not so pressed for time, you can take the "3 capital cities tour" by hydrofoil that takes you from Vienna to Bratislava and Budapest in just six hours!

[www.wien-tragfluegelboot.budapestreisen.com](http://www.wien-tragfluegelboot.budapestreisen.com)

### PRAGUE/BRNO

Time flies most comfortably when you travel from Vienna to Prague or Brno on the so-called SuperCity, Czech Railways' superior class train service. Only Pendolino high-speed trains travel on these routes, giving you the comfort of air travel by rail.

[www.scpendolino.cz](http://www.scpendolino.cz)

Information on bus connections to the above destinations can be found at

[www.viennaairport.com](http://www.viennaairport.com)

### VENICE/KLAGENFURT

Both cities can be reached relatively quickly from Vienna. Take the Austrian Railways overnight train or travel by car on the motorway. If you choose the latter, it is worth making a short stop in Klagenfurt/Carinthia on the beautiful Lake Wörth (Wörthersee) to stretch your legs on the lakeside promenade.

## 03 SURROUNDING AREA



The area surrounding Vienna is thoroughly charming and extremely diverse: Romantic landscapes and picturesque villages are ideal for day excursions. Those who are not pressed for time and can relax for a few days will get to know the typical charm of these regions even better.

### WACHAU

Closely hugging the River Danube, this 30 km long stretch of vineyards and cultural landscapes, which was declared a UNESCO world cultural and natural heritage site in 2000, includes the magnificent Benedictine abbeys of Melk and Göttweig. All along the steep banks of the River Danube, you will find the ancient terraced vineyards that produce the typical wines of this region, such as "Steinfeder", "Federspiel" and "Smaragd".

Besides wine, fruit growing has also become an important mainstay of the economy of this region. For about two weeks every spring, about 150,000 apricot trees transform the Wachau region into a sweet-scented sea of pale pink blossom. Due to the special nature of these apricots, in 1996 "Wachauer Marille" was declared a registered brand name throughout the EU. These particularly sweet and juicy fruits are

offered here in the form of apricot dumplings, jam, delicious chutneys and fine liqueurs and spirits.

[www.wachau.at](http://www.wachau.at)

One of the most beautiful long-distance hiking trails in Austria, the 180km long Wachau World Heritage Trail opens up the enchanting landscapes and the rich history of the Wachau region to visitors in 14 stages.

[www.welterbesteig.at](http://www.welterbesteig.at)

The Krems art mile between the historic Krems city centre and the medieval historic district of Stein is ideally suited as an excursion destination for the whole family. Art and cultural institutions for adults and children alike are found alongside the culinary offerings of first-class dining establishments and the famous wines of the Wachau region.

[www.kunstmeile-krems.at](http://www.kunstmeile-krems.at)

**Vienna is diverse: you will find innumerable ecologically unspoilt natural attractions directly at the gates of the city.**



## LAKE NEUSIEDL – SEEWINKEL

Lake Neusiedl is not only Europe's third largest lake, but also the biggest steppe lake in Europe. With a water depth of 0.5 to max. 1.8 m, the lake is particularly remarkable for its reed belt. Lake Neusiedl National Park, a UNESCO world heritage site since 2001, is Central Europe's largest bird reserve. Some 300 different species of birds have found suitable breeding grounds here, a habitat for the wintering period, or a resting place during migration.

With 2,000 hours of sunshine and 300 sunny days a year, the Lake Neusiedl region is undeniably Austria's most sun-drenched area. The area around the so-called "Viennese seaside" offers countless sporting opportunities throughout the year, ranging from sailing, swimming, cycling and windsurfing in summer to ice sailing and skating in winter.

Gastronomically, you will be spoiled in two ways: on the one hand, by the many toque-blanche restaurants have sprung up around the lake, and on the other, by countless wine growers, who pour the Neusiedl sunshine into your glass.

[www.neusiedlersee.com](http://www.neusiedlersee.com)

## BURGENLAND SPA REGION

Besides its sunshine, Burgenland also has a spa region offering a variety of thermal baths: the solar spa in Lutzmannsburg for families and children, the curative spa in Bad Sauerbrunn, Reiter's family spa in Stegersbach for golfers, St. Martins Thermal Spring & Lodge in Frauenkirchen, and the Burgenland spa in Bad Tatzmannsdorf. You can be sure of an invigorating outdoor experience, with golf courses, cycling paths, riding and hiking trails, Nordic walking routes, handcar lines, canoeing tours and five nature parks.

[www.thermenwelt.at](http://www.thermenwelt.at)  
[www.naturparke.at](http://www.naturparke.at)

## GETTING AROUND

Right beyond Vienna two natural reserve areas wait to be explored.  
Travel a little further and discover Mozart's birthplace – Salzburg.



## SALZBURG

Salzburg – the essence of musical tradition: the city boasts the birthplace of Wolfgang Amadeus Mozart on Getreidegasse, the Salzburg Mozarteum Orchestra, the Salzburg Festival, the highlight of which is Hugo von Hofmannsthal's "Jedermann" on Domplatz, and the Salzburg Jazz Autumn.

However, Salzburg also stands for pomp and splendour: with its countless churches, palaces and secular buildings, Salzburg is a jewel of architecture and culture. The Hohensalzburg fortress, Mirabell Palace, Salzburg Cathedral and Leopoldskron Palace are just some of the highlights.

In 1996, the entire built-up area of the historic district, Neustadt, Mülln, Mönchsberg, Kapuzinerberg and parts of Nonntal, was declared a UNESCO world cultural heritage site.

[www.stadt-salzburg.at](http://www.stadt-salzburg.at)

## DANUBE- AUE NATIONAL PARK

Covering 9,300 hectares along the River Danube in Vienna and Lower Austria, the Danube-Auen National Park is one of the largest virtually untouched flood plains in Central Europe. The reserve provides a habitat for more than 800 species of higher plants, over 30 species of mammals and 100 breeding birds, eight reptile species, 13 amphibian species, and about 60 different fish species.

[www.donauauen.at](http://www.donauauen.at)



## 04 EXCURSIONS



National Park near Hainburg

**Vienna has it all: the beautiful location offers diverse opportunities for excursions.**

There are numerous cultural sites in the city and its immediate surroundings, but those seeking occasional rest and relaxation in the countryside will also find something to suit them: the 4.5 km long main alley extends through the Green Prater park, whilst the Danube Island is 21 km in length boasting beaches, bathing fun and space for energetic people, and the Danube canal winds its way through the inner districts of Vienna for over 17 km. However, when you leave the city you will find an abundance of recreational opportunities at the Heiligenkreuz Abbey, the underground lake grotto in Mödling, the spa resort of Baden, Mayerling or Vienna's local mountains Rax, Schneeberg and Semmering.

### CARNUNTUM ARCHAEOLOGICAL PARK

The unique ancient monuments and reconstructions of ancient Roman buildings at Carnuntum Archaeological Park bring the Roman age back to life. At the heart of the park is the Petronell open air museum with its Roman ruins and a reconstructed ancient Roman house.

[www.carnuntum.co.at](http://www.carnuntum.co.at)

### HAINBURG – THE MEDIEVAL TOWN

Hainburg, a gateway to the past with its picturesque narrow streets and numerous historical buildings, represents architectural styles from several eras. Strongly fortified gates and towers have been a symbol throughout the centuries for protection and safety.

Hainburg has one of the oldest and best preserved town fortifications in Europe. It was built with the ransom money for Richard the Lionheart in line with the latest fortification technology at the time, with its 2.5 km long city walls, 3 preserved gates, 15 large towers and 15 posterns from the early 13th century.

[www.hainburg.at](http://www.hainburg.at)



The Imperial Festival Palace Hof

### IMPERIAL FESTIVAL PALACE HOF

The palace with the apartments of its former owners Prince Eugene and later Empress Maria Theresia, and the baroque gardens designed on seven terraces covering over 50 hectares is one of the most beautiful complete works of art of this era in Europe.

[www.schlosshof.at](http://www.schlosshof.at)

### KLOSTERNEUBURG ABBEY – FAITH, WINE, CULTURE

The almost 900 year-old Klosterneuburg Abbey is situated close to the outskirts of Vienna with sacred cultural treasures, such as the "Verduner Altar" made from gold and enamel and an impressive insight into Baroque magnificence. The Abbey has served wine since the middle ages, and is considered to be Austria's oldest and largest wine-growing estate. The Abbey's own wine store is not to be sniffed at either!

[www.stift-klosterneuburg.at](http://www.stift-klosterneuburg.at)





View of the Cabenzl estate and the surrounding Vienna Woods

© WienTourismus/Popelka & Popelka

## THE VIENNA WOODS – THE GREEN LUNGS OF VIENNA

Like a giant half-moon, the city of Vienna is surrounded by the Vienna Woods, an ecological region, which the UNESCO has declared a Biosphere Park.

The woods provide the ideal setting for the most precious time away from the hustle and bustle of everyday life. Those who hike through the Vienna Woods feel what is so very special about them: so close to one of the world's most beautiful cities, yet enclosed in a world of your own.

Wander at leisure in the cool shade of the trees, relax with a picnic on a lush woodland meadow, regenerate on a quick run through the woods, or dine out at one of the many restaurants, many of them winners of the coveted toque blanche.

[www.bpww.at](http://www.bpww.at)  
[www.wienerwald.info](http://www.wienerwald.info)

Amidst the sun-kissed wine growing thermal region Vienna Woods, 26 km south of Vienna, the elegant imperial spa town of Baden invites you for a visit.

The elegant operetta metropolis provides moments of luck, whether at the magical Casino Baden or international races at the trotting course. The imperial spa town of Baden is famous for its beneficial sulphurous mineral springs far beyond the borders of our country. With a natural temperature of up to 36 degree Celsius, the curative water is the basis for numerous treatments in the fields of prevention, the Baden spa treatment, wellness and just bathing fun.

[www.badenbeiwienn.at](http://www.badenbeiwienn.at)

## THE DANUBE

This big river has influenced the region for generations. No wonder a lot of sites – all exceptional – emerged along its course – historical, culinary and natural.



© Österreich Werbung/ Horvath

The Loisium in Langenlois, [www.loisium.at](http://www.loisium.at)

## DANUBE RIVER CRUISE ON THE BEAUTIFUL BLUE DANUBE

DDSG Blue Danube – DDSG offers optimally scheduled departure times from Schwedenplatz and Reichsbrücke.

For example:

Grand Danube River Cruise: between Schwedenplatz and Reichsbrücke  
Vienna – Dürnstein – Vienna: tour of the Wachau region

Heurigen Cruise – songs from Vienna: incl. buffet and live music

[www.ddsg-blue-danube.at](http://www.ddsg-blue-danube.at)

## LANGENLOIS

Langenlois can be enjoyed in three ways, as the region provides each visitor with an inimitable offering from the wine, gardening and design sectors, arousing interest in experience and discovery.

The experience of enjoyment in Langenlois is perfectly rounded off by the numerous opportunities for those interested in culture, sports enthusiasts, activity seekers and all those who want to use one of the many accommodations as a starting point for expeditions in the most beautiful area of Lower Austria. Highlights that are worth a visit: Loisium World of Wine, Langenlois Palace Festival, Kamptal wine route and the first Kamptal vinegar factory.

[www.langenlois.at](http://www.langenlois.at)



# 05 EVENTS



Throughout the year, Vienna offers attractive highlights that will put you in the mood to visit. January and February is carnival time, when the ball season is at its peak. Spring is centred entirely on Austrian and international art and designers with "art austria" and the "Modopalast". During the summer months, the parks, the Vienna woods, the beach bars on the Vienna Danube canal close to the historic district, the Danube Island and the Old Danube, open air cinemas, the Music Film Festival on Rathausplatz and the Vienna Jazz Fest offer a Mediterranean atmosphere. In autumn, several trade fairs, including the "Viennafair" on the subject of contemporary art, highlight new trends, and there are numerous Christmas markets during Advent. On New Year's Eve, the city of waltz celebrates with the New Year's Trail, which transforms the historic district into an open-air party zone, with Le Grand Bal at the Imperial Hofburg Palace, and the New Year's concert by the Vienna Philharmonic Orchestra as the glittering highlight.

## DON'T MISS

E.g.: A concert viewed by the whole world, a celebration of life, Europe's biggest open-air festival and exceptional Christmas flair.



### JANUARY

Vienna Philharmonic Orchestra's  
New Year concert  
Ball season with many renowned balls

### FEBRUARY

Ice skating fun at the Ice Dream in front of  
the city hall  
Opera Ball at the Vienna State Opera House

### MARCH

Blossoming apricot trees in the  
Wachau region  
Easter markets (March – April)

### APRIL

Vienna City Marathon  
Wachau Gourmet Festival  
Vienna State Opera Live on the Square  
(April-June)

### MAY

Vienna Festival (May – June)  
Vienna City Festival  
Life Ball  
Food and Drink Festival in the city park  
Long Night of the Churches  
Summer Night Concert, Schönbrunn Palace  
International Baroque Music Festival,  
Stift Melk

### JUNE

Nova Rock Festival Nickelsdorf  
Vienna Danube Island Festival  
Vienna Jazz Festival (June – July)  
Vienna Pride and Rainbow Parade  
Music Film Festival on Rathausplatz  
(June-September)  
Grafenegg Festival & summer concerts  
(June-September)

### JULY

Salzburg Festival (July – August)  
Music Film Festival on Vienna Rathausplatz  
(July – August)  
ImPulsTanz Festival (July – August)  
Vienna Popfest on Karlsplatz

### SEPTEMBER

MQ Vienna Fashion Week  
Vienna Design Week (September – October)  
Vienna Wiesn-Fest (September – October)  
Haydn Festival, Eisenstadt

### OCTOBER

Viennale (October – November)  
Wien Modern Festival (October – November)  
Viennafair  
Long Night of the Museums

### NOVEMBER

A-Cappella Festival Voice Mania  
(November – December)  
Vienna Jazzfloor Festival: A Month of Jazz  
and Blues  
Vienna Art Week

### DECEMBER

Christmas markets throughout Vienna  
Christmas in Vienna  
New Year's Trail in Vienna city centre

**events.wien.info**  
**www.austria.info**



## 06 TRADITION

MAY WE INTRODUCE YOU TO:

Our music virtuosos Mozart, Strauss, Schubert and Haydn, our art geniuses Klimt and Schiele and the emperors of the Habsburg dynasty.



© WienTourismus/Wilfried Gredler-Oxenbauer



© WienTourismus/Günther Ezzel

The Vienna Albertina

**Vienna is exciting: Cultural programmes are offered at a consistently high level throughout the year – music, theatre, dance and fine arts give the city an extraordinary dynamism.**

### CITY OF MUSIC

In the field of music in particular, Vienna has an unrivalled world-wide reputation: No other city has been home to so many famous composers as in Vienna. It would be hard to find another city with such an extensive and diversified spectrum of music. The State Opera House, one of the best opera houses in the world, offers a programme that changes daily 300 days a year, the "Theater an der Wien" presents an opera premiere each month and the Volksoper Vienna presents opera, operetta and musicals.

The Raimund Theatre and the 'Ronacher' regularly stage large musical productions. Outstanding concert halls such as the Musikverein Golden Hall and international stars who give guest appearances in Vienna are as much a part of the programme as the Mozarthaus Vienna, the House of Music, the memorials to Haydn, Mozart, Beethoven, Schubert, Strauß and Schönberg, and the Vienna Boys' Choir with their new "MuTh" (Music & Theatre) concert hall.

### CITY OF ART

Vienna is traditionally a city with an exceptional amount of cultural treasures (due to the zeal with which the House of Habsburg collected for hundreds of years), world-famous works of art (e.g. Gustav Klimt's „The Kiss“), outstanding architecture (including Ringstraße and Art Nouveau buildings), prominent exhibitions, the Vienna Art History Museum with the newly opened Chamber of Art, the MuseumsQuartier (including the mumok, the Leopold Museum, the Vienna Kunsthalle and the Vienna Architecture Centre), the Albertina and a range of contemporary art.

### CITY OF HISTORY

Vienna offers unique imperial splendour, with the Imperial Hofburg Palace (Sisi Museum, Imperial Apartments, Imperial Silver Collection and Treasury, Spanish Riding School) and the Schönbrunn and Belvedere Palaces, the Ringstraße and the imperial art collections. No other city in Europe has had centuries of imperial residence and as much historical heritage to present as Vienna.







## 07 MODERNITY



Chilling out on „enzis“, the seats at the MQ

**Vienna is young, fresh and one step ahead in terms of culture.**

### VIENNA MUSEUMSQUARTIER (MQ)

The Vienna MuseumsQuartier is one of the ten largest cultural districts in the world. As an inner-city cultural district, the MQ unites baroque buildings and new architecture. The district houses different museums, institutions and initiatives in several buildings, including the mumok (Museum of Modern Art Ludwig Foundation Vienna), the Leopold Museum and the Vienna Kunsthalle. The MQ also provides rooms for events during the Vienna Festival, for the Vienna Tanzquartier and the Vienna Architecture Centre. The central courtyard of the MQ district has developed into a popular urban recreation space, which is populated by students, local business people and tourists on sunny days.

[www.mqw.at](http://www.mqw.at)

### SUMMERSTAGE / DANUBE CANAL

The Summerstage is a popular open air setting in Vienna, which is open during the summer months on Roßauerlände by the Danube canal.

Dozens of restaurants, bars and bistros offer Austrian and international delicacies, live acts and trend sports such as beach volleyball or boules. In recent years, the canal has become more integrated into Viennese city life, leading to the establishment of new hot-spots, such as Herrmann's beach bar with its real sand floor or the "Badeschiff" bathing ship, a modern urban venue for music events, nightlife and, of course, swimming.

[www.summerstage.co.at](http://www.summerstage.co.at)  
[www.badeschiff.at](http://www.badeschiff.at)

### RAILWAY ARCHES & CO

The arches and station buildings of the former city railway (now the U6 underground line) were designed by the Art Nouveau architect Otto Wagner. Countless music clubs and trendy restaurants have sprung up in these railway arches beneath the underground line between the Thaliastrasse and Spittelau stations.

## SUMMER IN THE CITY

Young Viennese spend their days at the museum – the MQ's courtyard has become the city's outdoor living room. The Danube canal and old station buildings are the favourites at night.



### COFFEE HOUSE TRADITION IN VIENNA

The Viennese coffee house has always been a meeting place for extraordinary people. Poets, philosophers, painters and revolutionaries all frequented the rooms of the Viennese coffee houses, which always resounded with lively debate.

The situation is similar today: lively discussions, social exchange, the many newspapers, or quite simply the opportunity to enjoy the original Viennese coffee and pastry delicacies – the Viennese coffee house is trendier than ever. Incidentally: In the Viennese coffee house you summon the waiter by calling "Herr Ober, bitte!" and their bad mood is as much a part of a visit to a coffee house as the typical coffee specialties such as Einspänner, Melange, Kapuziner or Kleiner Brauner.

[www.wiener-kafeehaus.at](http://www.wiener-kafeehaus.at)

**The Viennese coffee house:  
"Not at home,  
and yet not in  
the fresh air."  
(Peter  
Altenberg)**

### Smoking in Vienna

In order to protect people against the effects of tobacco smoke, a smoking ban was introduced pursuant to the Austrian Tobacco Act with effect from 01 January 2009:

- in rooms in which tuition, further education or negotiations are being held
- in rooms in public places (with the exception of open spaces), and
- in restaurants, bars and bistros (with the exception of establishments with so-called "smoking rooms" or those explicitly declared as "smoking establishments")





## THIS IS VIENNA

You haven't been to Vienna if you didn't visit a coffeehouse.  
There you might meet one of the many congress participants as  
Vienna is host for more than 3,300 conferences each year.



Vienna International Center (VIC)

© Wientourismus/fopp & Hackner

### "THE CONGRESS DANCES" – VIENNA, THE CONGRESS CITY

**Vienna  
is inter-  
national:  
Top-ranking  
congress and  
conference  
destination**

Vienna's tradition as a major conference city goes back to 1814/15, when the city was the venue for peace negotiations after the Napoleonic wars ("Congress of Vienna"). Since then, Vienna has established itself as one of the most important international conference venues and it is also one of the world's most popular congress cities.

It is hardly surprising, therefore, that, together with Paris, the world metropolis leads the statistics of the International Congress and Convention Association (ICCA) and the Union of International Associations (UIA). Internationally recognized congresses in the fields of business, medicine, technology and environment are held annually at around 140 conference venues ranging from Vienna's Hofburg palace and the Vienna Austria Centre to the Vienna exhibition centre.

[www.vienna.convention.at](http://www.vienna.convention.at)

### Parking in Vienna

Districts 1–9 and 20 are largely short-term parking zones, which are liable to fees. When parking in these zones between 09:00–22:00 hrs. from Monday to Friday (workdays), you must display a parking ticket valid for up to two hours behind your windscreen. The short-term parking zones in districts 12 and 14–17 apply between 09:00–19:00 hrs. Monday to Friday (workdays) (max. parking duration 3 hours). In district 15 around the Vienna City Hall, parking regulations apply between 06:00–22:00 hrs. from Monday to Friday. Parking tickets are required on Saturdays, Sundays and public holidays between 18:00–22:00 hrs. Parking tickets are available from tobacconists, Vienna Public Transport ticket shops, railway stations, Austrian Motoring Clubs' branches ÖAMTC and ARBO, and from many petrol stations, banks and savings banks.

#### Attention:

Short-term parking zones are only sign-posted as you enter each district. The days on which tickets are required and parking durations may vary for shopping streets.

## 08 AIRPORT



Vienna International Airport

### EXCLUSIVE TAKE-OFF

The time before departure can be enjoyed at its best in one of the lounges at Vienna International Airport. Passengers can expect a varied buffet from Do & Co, alcoholic and non-alcoholic drinks, free WLAN, a wide range of newspapers and magazines, relaxation bunks with reclining chairs, showers or smokers' booths.

The lounges are available free-of-charge to passengers with first-class and business-class tickets issued by various airlines, credit cards and membership cards. Furthermore, they can be used by any airline customer, regardless of the airline, at a price of € 29.

Information and Contact  
+43-1-7007-23407 or  
[vielounges@viennaairport.com](mailto:vielounges@viennaairport.com)

### JET LOUNGE (SCHENGEN)

Location: Check-in 1 or 2, plaza  
(also accessible by lift)  
Opening times: daily 05:30 to 22:00 hrs.

### AIR LOUNGE (NON-SCHENGEN)

Location: Check-in 1 or 2,  
directly after passport control (Gate D)  
Opening times: daily 05:30 to 22:30 hrs.

### SKY LOUNGE (SCHENGEN)

Location: Check-in 3, level 2  
(also accessible by lift and escalator)  
Opening times: daily 05:30 to 22:00 hrs.

### SKY LOUNGE (NON-SCHENGEN)

Location: Check-in 3, level 2  
(also accessible by lift and escalator)  
Opening times: daily 05:30 to 22:00 hrs.

**Vienna  
International  
Airport  
offers  
various  
lounges, where  
you can  
shorten the  
waiting time  
before your  
departure in a  
relaxed and  
exclusive  
atmosphere.**





## TIME FLIES BY

Enjoy your stay until departure in one of the airport's spacious lounges. In some you don't need a membership, a valid credit card suffices.

### AUSTRIAN LOUNGES:

Lounges Check-in 3 Schengen	Opening times
Austrian HON Circle Lounge	05:30 - 22:30
Austrian Senator/Star Gold Lounge	05:30 - 22:30
Austrian Business Lounge	05:30 - 22:30
Lounges Check-in 3 Non-Schengen	Opening times
Austrian HON Circle Lounge	05:30 - 23:30
Austrian Senator/Star Gold Lounge	05:30 - 23:30
Austrian Business Lounge	05:30 - 23:30

### VIP TERMINAL

Here individual passengers, groups and persons with additional security requirements can rest and relax in an exclusive environment. The pleasant and elegant atmosphere keeps stress and rushing to a minimum. While you are waiting comfortably with your guests in one of our lounges, we will take care of the formalities – check-in, baggage, security controls, arrival and departure formalities, and will help you with all aspects of your trip.

### VIP SERVICE

Your exclusive Terminal service for added convenience

### VIP SERVICE FOR UP TO 5 PASSENGERS

- Possibility to stop directly in front of the check-in
- Check-in
- Baggage check-in and handling
- Passport and security control, other departure and arrival formalities
- Exclusive use of a lounge for 1 hour
- VIP service for passengers and their companions
- Personal farewell/welcome possible
- Individual transport to/from the airport

Booking and notification of flight information no later than 24 hours prior to departure.

### FURTHER INFORMATION AND RESERVATION

Tel.: +43-1-7007-23300, -23400  
Fax: +43-1-7007-23250  
Email: [vip.vie@viennaairport.com](mailto:vip.vie@viennaairport.com)

The opening times are from 06:00 to 22:30 hrs. daily. Check-in outside the opening times on the basis of individual agreement.



The airport offers many shops.

### FREE WIRELESS-LAN

Mobility and the worldwide transfer of information via the Internet requires the availability of Wireless-LAN and electricity. Nowhere is this more important than at an airport. Therefore, Vienna International Airport offers its passengers free wireless access to the Internet in all areas, such as the food outlets. All you need is a notebook computer or PDA equipped with a WiFi compatible wireless LAN card. No special configuration of your laptop or handheld device is necessary in order to use this service. Connection speeds of up to 11 Mbit/s guarantee quick access to the Internet. Power sockets can be found in all lounges as well as in the waiting areas of Gates B, C, D, F and G.

### BARRIER-FREE TRAVEL

Are you being brought to / picked up from the airport by private vehicle or taxi? Use the marked free parking spaces when entering or exiting and unloading or loading baggage. This parking area is on the same level as the departures and arrivals halls. Upon arrival, please contact the mobility service in the arrivals hall or Check-in 3, or the Check-in counter for your airline. Other services include disabled parking spaces with a 50% discount on parking charges.

Information on parking arrangements:

**+43-1-7007-22886.**

### GASTRONOMY

Enjoy the range of international specialities and Austrian delicacies: Here you will find everything your culinary heart desires, from the snack bar to the elegant restaurant for business travelers. Of course, there are drinks and snacks to take on board for those in a hurry. We recommend that those people with a bit more time until departure take a seat, enjoy the view of the apron and be pampered! More information at:

[www.viennaairport.com/restaurants](http://www.viennaairport.com/restaurants)

### SHOPPING

In our shops you will find the most popular and latest designer collections, international brands, good value offers and, of course, typically Austrian souvenirs. You will not only discover the latest fashion and accessories, but you will also fall in love with beautiful jewellery, elegant lingerie and a wide variety of duty-free products in our Heinemann shops: Here you will find international brand-name products at reasonable prices and, furthermore, there are selected special offers every month for an additional 30% discount. Take advantage of the attractive shop offers!

More information at:

[www.viennaairport.com/shopping](http://www.viennaairport.com/shopping)





## STAY ONLINE

Get Vienna airport's app onto your mobile. This is how you'll have all information right at hand and even more useful gadgets making your journey easier.

## 09 CONNECTIONS



### AIRPORT HOTEL

The NH Vienna Airport, immediately opposite the arrivals hall, offers a stylish and modern, yet innovative atmosphere. The hotel has 500 rooms in three categories (standard/business/superior) that have been designed and furnished with loving attention to detail and the latest technologies. The adjoining conference and event venue can accommodate any type of meeting, event or fair for you, from international conferences to exclusive business meetings (up to 600 persons).

[www.nh-hotels.com](http://www.nh-hotels.com)

### BAGGAGE SERVICES AT VIENNA

#### INTERNATIONAL AIRPORT

At Vienna International Airport, we can look after your baggage. Take advantage of our services as required. The following services are available:

#### Left luggage office:

Opening times: daily from 05.30 to 23.20 hrs.

Email: [gepaekaufbewahrung@viennaairport.com](mailto:gepaekaufbewahrung@viennaairport.com)

Tel.: +43-1-7007-22207

Charge: € 4 per calendar day and piece of baggage; € 8 per calendar day and large piece of baggage

#### Safe deposit boxes and depositing service:

Safe deposit boxes are available to passengers in the left luggage office area for storing various documents, keys, etc., which they do not need on their trip. On request documents can also be left in a safe for collection by named persons. Charge: € 4 per calendar day.

The following items may not be deposited: weapons, explosives, flammable or other dangerous materials, perishable and malodorous items – see also EU regulation.

### LOST PROPERTY OFFICE

If you have lost your items in the terminals or on the premises (e.g. in the car parks) or in the airplane after landing at Vienna International Airport or in the CAT, please call the telephone number +43-1-7007-29360 or email: [fundbuero@viennaairport.com](mailto:fundbuero@viennaairport.com). In case of losses in airplanes which departed from Vienna, please contact your airline or the respective destination airport.

### PHARMACY

In Check-In 1,  
open daily from 07:00 – 19:00 hrs.



The bus leaves from 3 stations in Vienna

### BUS CONNECTIONS TO/ FROM VIENNA AIRPORT AND CITY OF VIENNA

Vienna Airport Lines (Postbus) link Vienna Airport with the most important traffic hubs in Vienna, e.g.:

#### Schwedenplatz/Morzinplatz (centre) | journey time: 20 min.

First bus from Vienna: 02:00 hrs.

(every 30 min. from 04:00 hrs.)

First bus from airport: 02:50 hrs.

(every 30 min. from 04:50 hrs.)

Last bus from Vienna: 00:30 hrs.

Last bus from airport: 01:20 hrs.

#### Westbahnhof via Wien Meidling journey time: 45 min.

Bus from Westbahnhof: 05:10–23:10 hrs.

(every 30 min.)

Bus from airport: 06:05–00:04 hrs.

(every 30 min.)

#### Donauzentrum via UNO City (VIC) journey time: 40 min.

Bus from VIC: 06:10–19:10 hrs.

(every 30 min.)

First bus from airport: 07:10–20:10 hrs.

(every 30 min.)

Fare: from € 8.00 (with Vienna Card € 7.00)

[www.postbus.at](http://www.postbus.at)

### BUS CONNECTIONS TO/ FROM VIENNA AIRPORT AND NEIGHBOURING COUNTRIES

Reasonably priced bus services from Vienna Airport to destinations in Slovakia, Hungary and the Czech Republic:

Country/destination	Bus company
Slovakia / Bratislava	Eurolines
Slovakia / Bratislava	Postbus
Slovakia / Prešov, Košice	Eurobus
Hungary / Budapest, Győr	Eurolines
Hungary / Budapest, Győr	Orangeways
Czech Republic/ Brno, Prague	Student Agency
Czech Republic / Brno	Eurolines

Bus stops for all these services can be found immediately outside the arrivals hall. Exact departure times, reservations and fares:

[www.eurolines.at](http://www.eurolines.at)

[www.postbus.at](http://www.postbus.at)

[www.studentagencybus.com](http://www.studentagencybus.com)

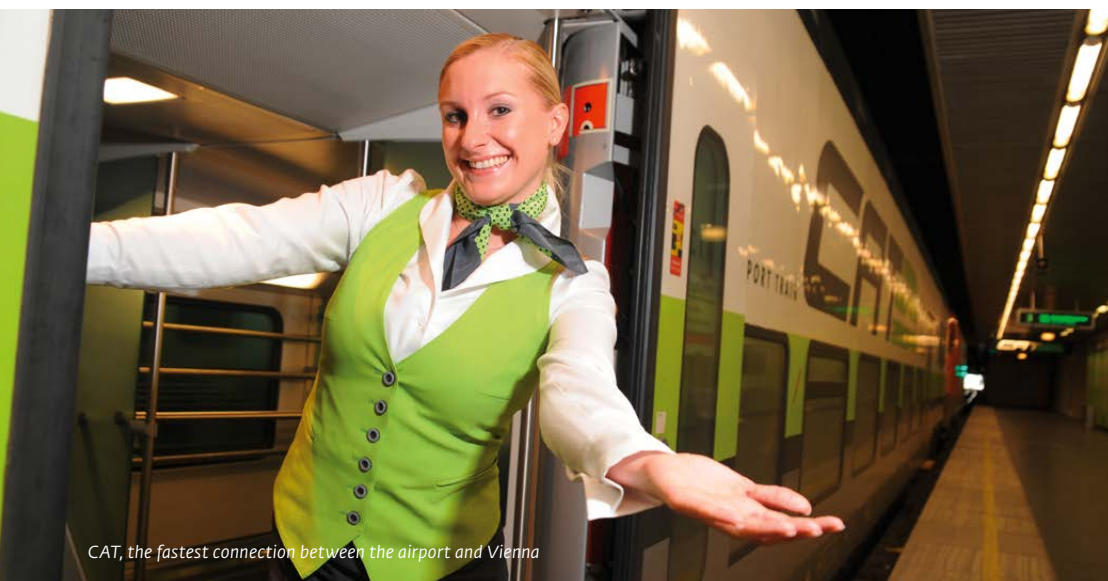
[www.orangeways.com](http://www.orangeways.com)





## IT'S ONLY 16 MINUTES

The CAT provides the fastest ways from Vienna's center to the airport, it leaves from the metro and train station "Wien Mitte".



CAT, the fastest connection between the airport and Vienna

### BY TRAIN: CITY AIRPORT TRAIN (CAT)

From/to Wien-Mitte with the City Airport Train CAT in 16 minutes non-stop

First train from Wien-Mitte: 05:36 hrs.  
(every 30 min.)

First train from airport: 06:06 hrs.  
(every 30 min.)

Last train from Wien-Mitte: 23:06 hrs.  
Last train from airport: 23:36 hrs.

Fare: from € 11.00 (with Vienna Card € 10.00)

CAT-CAB service: Whether you are arriving or departing, the CAT-CABs bring you quickly and comfortably from your hotel/residence to the City Check-In at Wien-Mitte or vice versa.

[www.cityairporttrain.com](http://www.cityairporttrain.com)  
24/7 hotline: +43-1-25 250

### TRAIN CONNECTION: SUBURBAN TRAIN (S-BAHN)

From/to Wien-Mitte and Wien-Nord,  
approx. 25 minutes

First train from Wien-Mitte: 04:30 hrs.  
(every 30 mins)

First train from airport: 04:53 hrs.  
(every 30 mins)

Last train from airport: 00:17 hrs.  
Last train from Wien-Mitte: 23:45 hrs.

Exact departure times: [www.oebb.at](http://www.oebb.at)

Fare: from € 4.00 (incl. journeys on entire Vienna Transport Authority network)



Vienna International Airport

## VISA ISSUES

Those who do not require a visa: citizens of any European Union state, Switzerland, Croatia and Israel, most North and South America states, Japan, Australia and New Zealand require a valid travel document to enter Austria (for some countries this may be a passport that has expired less than five years ago, and a personal ID card for EEA states and Switzerland).

Those who do require a visa: traveller requiring visas can travel around all the Schengen countries for three months on a Schengen visa (type C), as issued by any Schengen member state.

[www.bmi.gv.at/cms/bmi\\_fremden-polizei](http://www.bmi.gv.at/cms/bmi_fremden-polizei)

## CUSTOMS

Entering from EU states: The free movement of goods applies throughout the European Union. Tobacco products and alcoholic beverages in your luggage are only exempt from duty provided they are for your own use.

Entering from non-EU states: You must declare, i.e. fill out a customs declaration form, the following goods when passing through customs:

- goods that are not intended for your own use,
- goods purchased outside the EU in excess of the allowances for tobacco products, alcoholic beverages, medicinal products and the tax exemption limits for other goods, and
- banned or restricted goods.

[www.bmf.gv.at/zoll](http://www.bmf.gv.at/zoll)

## CURRENCY

The euro (€) is the currency used in Austria. You can withdraw cash with a credit card or ATM card in banks and at cash machines!

The following euro banknotes and coins are in circulation: 5, 10, 20, 50, 100, 200 and 500 euro banknotes, 1 and 2 euro coins and 1, 2, 5, 10, 20 and 50 cent coins. 1 euro = 100 cents

## ELECTRICITY

220 V AC, plugs and sockets comply with the Euro standard with two-pin plugs.



## POST OFFICES

Usually open Mon–Fri 08:00–12:00 hrs., 14:00–18:00 hrs., some open throughout the day, Sat 09:00–12:00 hrs.

[www.post.at](http://www.post.at)

## BANKS AND CURRENCY EXCHANGE OFFICES

Mon, Tues, Wed, Fri 08:00/9:00–15:00 hrs., Thurs 08:00/9:00–17:30 hrs., branches closed 12:30–13:30 hrs. Airport: Arrival 06:00–23:00 hrs., Departure 06:00–20:30 hrs.

## CASH MACHINES (ATMS)

Cash machines accept Austrian and foreign Maestro cards (ATM cards), Austrian and foreign MasterCard, American Express, Visa and Diner Club credit cards as well as Cirrus and Visa Plus cash cards issued by these payment systems.

## MEDICAL CARE

ViennaMed +43-1-513 95 95  
(doctor service for hotel guests, 24-hour)  
Night and weekend dental service:  
+43-1-512 20 78  
List of all hospitals at:

[www.wien.gv.at/gesundheit](http://www.wien.gv.at/gesundheit)

Pharmacy usually open Mon–Fri 08:00–18:00 hrs., Sat 08:00–12:00 hrs. Pharmacies on night and Sunday duty +43-1-1550 (tape recording)

[www.apotheker.or.at](http://www.apotheker.or.at)

## EMERGENCY TELEPHONE NUMBERS

Euro emergency hotline:	112
Fire service:	122
Police:	133
Ambulance/emergency doctor:	144
Medical radio service:	141
Mountain rescue:	140
ÖAMTC (Austrian Motoring Club) breakdown assistance:	120
ARBÖ (Austrian Motoring Club) breakdown service:	123

Making an emergency call on a mobile with a foreign network operator: Switch mobile off – switch on again – enter Euro emergency number 112 instead of the PIN code – your call will be diverted to the emergency police service.

## TELEPHONES

GSM mobiles can be brought to Austria and used here. Austria has GSM networks in the 900 MHz range and 1800 MHz range.

## TAX-FREE SHOPPING IN AUSTRIA

All visitors to Austria who do not reside in the European Union are entitled to a refund of the Austrian value-added tax, which is included in the purchase price of all goods in Austria. The minimum purchase value per invoice is € 75.01. Further info:

[www.global-blue.com](http://www.global-blue.com)  
[www.taxfreeworldwide.com](http://www.taxfreeworldwide.com)



Karlsplatz underground station

## PUBLIC TRANSPORT (UNDERGROUND, TRAM, BUS)

Advance booking tariffs:	
Vienna Card:	€ 19.90
(72-hour travel card plus 210 benefits, such as discounts on museums, restaurants, theatres, concerts and sights)	
24-hour travel card:	€ 6.70
48-hour travel card:	€ 11.70
72-hour travel card:	€ 14.50
8-day stripe card:	€ 33.80

Weekly travel card Mon–Mon (9:00 hrs):	€ 15.00
Single ticket:	€ 2.00
Child ticket for 2 journeys:	€ 2.00

Children up to the age of six always travel free, children up to the age of 15 travel free on Sundays and public holidays and during the Vienna school holidays (photo ID).

Tickets are available from tobacconists, Vienna Transport Authority ticket offices, and automatic ticket machines in the underground stations.

Single tickets can also be purchased for € 2.20 directly on trams and buses. All tickets are valid on underground lines, trams and buses as far as your destination including changes.

[www.wienerlinien.at](http://www.wienerlinien.at)



**Flughafen Wien AG/  
Vienna Airport plc**

PO Box 1  
A-1300 Wien-Flughafen  
Phone: +43-1-7007-0  
Fax: +43-1-7007-23806  
[www.viennaairport.com](http://www.viennaairport.com)

**Austrian National Tourist  
Office Holiday Service**

Phone: 00800 400 200 00  
(free of charge from DE, AT and CH)  
Email: [urlaub@austria.info](mailto:urlaub@austria.info)  
[www.austria.info](http://www.austria.info)

**Vienna Tourist Information**

Albertinaplatz (corner of Maysedergasse)  
1010 Vienna  
Phone: +43-1-24-555  
Email: [info@wien.info](mailto:info@wien.info)  
[www.wien.info](http://www.wien.info)



Vienna at Night