

Tickets for the Airport Shuttle

Ladies and Gentlemen!

Enclosed you will find the desired information on tariffs, ordering and sales terms regarding purchase of tickets for our in-house line operation 'Airport Shuttle'.

The prices listed are understood to be apiece (incl. 10% VAT) for orders from January 1, 2018 according to the current tariff provisions.

Single-, weekly- and monthly tickets

Single-, weekly- and monthly tickets can be purchased directly in the bus. Please contact the driver when entering.

- **single ticket:** valid for 1 tour (= validity ends when getting off the bus)
- **weekly ticket:** valid for 1 calendar week; transferable ticket
- **monthly ticket:** valid for 1 calendar month; transferable ticket

If you want to order in advance please note the minimum purchase quantity for each desired category below:

single ticket:	50 items
weekly ticket:	10 items
monthly ticket:	5 items

Billing will follow dispatch. Please send an e-mail to our address shuttle@viennaairport.com or the attached order form to the fax-no. +43(0)1/7007-28308.

6-month- and annual tickets

The purchase of 6-month- and annual tickets is only possible by placing an order via email shuttle@viennaairport.com or via the attached order form to the fax no. +43(0)1/7007-28308. Please let us know about the exact name of the card holder as well as the date of birth and the required issue date (mm.yyyy).

Your ticket will be deposited at the cash desk in our multi-storage car park '4', 3 workdays after having received your order. Please note that the amount has to be paid on site and at once. Partial payment is not possible.

Attention: 6-month- and annual tickets are NOT transferable!

- **6-month-ticket:** valid for 6 calendar months
- **annual ticket:** valid until 31.01. of the subsequent year

When entering the bus always show your ticket to the driver!

Please note the current terms of passenger transportation!

For all questions regarding the handling of orders or for any further information, our team is there for you from Monday through Friday, from 8 am to 4:30 pm.

Please contact us via the following email address: shuttle@viennaairport.com.

We remain at your disposal for any questions or further information.

Flughafen Wien AG
Immobilien- und Standortmanagement
Parken und Verkehrsanbindung
Postfach 1
1300 Wien-Flughafen

Tariffs

  EINZELFAHRT € 1,00 09E 00001 gültig für 1 Fahrt mit dem Airport Shuttle Preis inkl. 10% USt. gültig lt. Tarifbestimmungen Flughafen Wien AG																			31	5	4	3	2	1	52	51	50	49	48	  WOCHENKARTE € 5,00 09W 00001 gültig für 1 Kalenderwoche für die Fahrt mit dem Airport Shuttle Preis inkl. 10% USt. gültig lt. Tarifbestimmungen Flughafen Wien AG						47	  MONATSKARTE € 20,00 09M 00001 gültig für 1 Kalendermonat für die Fahrt mit dem Airport Shuttle Preis inkl. 10% USt. gültig lt. Tarifbestimmungen Flughafen Wien AG						DEZEMBER
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29	7	35	45	FEBRUAR	NOVEMBER																																						
28	8	34	44	MÄRZ	OKTOBER																																						
27	9	33	43	APRIL	SEPTEMBER																																						
26	10	32	42	MAI																																							
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  HALBJAHRESKARTE MAX MUSTERMANN gültig für 6 Kalendermonate für die Fahrt mit dem Airport Shuttle Preis inkl. 10% USt. Gültig lt. Tarifbestimmungen 18H 0005 Flughafen Wien AG							DEZ
JAN							NOV
FEB							OKT
MÄR							
APR	MAI	JUN	JUL	AUG	SEP		

  JAHRESKARTE 2018 MAX MUSTERMANN gültig bis 31.01.2018 für die Fahrt mit dem Airport Shuttle Preis inkl. 10% USt. Gültig lt. Tarifbestimmungen 18J 0005 Flughafen Wien AG						

Prices effective from January 1, 2018, incl. 10% VAT.
 Subject to change

Terms of sale

1. Validity

Tickets are only valid

- for the Airport Shuttle
- for a specified period according to the ticket
- for the named user in case of 6-months- and annual tickets. In case of ticket control please hand out a valid identity card as well.

2. Expiration of the validity

- Single-, weekly and monthly tickets are to be purchased again directly in the bus. Please contact the driver.
- To receive a new 6-months- or annual ticket place again an order via email to shuttle@viennaairport.com or fax. You will be handed out a new ticket with new validity.

3. Cancelling a ticket

- Transferable tickets (single-, weekly-, monthly tickets) can not be cancelled.
- Non-transferable tickets (6-month-, annual tickets) can be cancelled at every 15th of a month by giving written notice (shuttle@viennaairport.com). It is not necessary to give a cause of cancellation.
 - It is precondition to send back the ticket on time, so that it arrives on our grounds by the last workday of the month at the latest.
 - In case neither the cancellation nor the return of the ticket is carried out on time, the ticket will be cancelled in the subsequent month. This means, that this full calendar month will not be credited then.
 - The processing fee for the cancellation is € 20,-
 - Consumed months will be charged with the price of monthly tickets. Please note that annual tickets are always charged back from January, also in case the ticket was purchased later. Redemption for the bonus months is not possible.

4. Losing a ticket

- Transferable tickets (single-, weekly-, monthly tickets) can not be replaced with new ones.
- Non-transferable tickets (6-month-, annual tickets) can be reproduced by presenting an official notice of loss and for a processing fee of € 20,-. This rule comes also into effect in case of theft.

5. Transition rules in case of tariff increase

- Tariffs are subject to change. In case of new prices, old tickets (single-, weekly-, monthly tickets) that are not validated yet lose their validity on the day the new prices are effective from. Tickets that are validated before the tariff increase (incl. 6-month- and annual tickets) are valid with the old price until their expiry date without additional charge.
- It is possible to exchange tickets to new ones at any time plus any price increases implemented in the meantime.
- Processing of your exchange may take some time. Redemption for cash is not possible.

Frequent questions/problems.....

We urgently need...

As orders are handled in the sequence in which they arrive, bottlenecks can sometimes occur (irrespective of time for postage and production). So we would request that you order the tickets on time so that we can guarantee their punctual delivery.

Nobody is perfect...

On receiving the tickets you ordered, please check if the right quantity or category was delivered, as complaints cannot be accepted later.

We still have a few tickets with out-dated tariffs; can we exchange them?

Tariffs are subject to change. In case of new prices, old tickets (single-, weekly-, monthly tickets) that are not validated yet lose their validity. It is possible to exchange them to new ones at any time plus any price increases implemented in the meantime.

Processing of your exchange may take some time. Redemption for cash is not possible.

ORDER FORM FOR 6-MONTH- AND ANNUAL TICKETS

Purchaser:	Customer id. no.:
Company:	Tel. no.:
Address:	E-mail:
Card holder:	Date of birth:

		valid from <small>(mm.yyyy)</small>	X
6-month-ticket <small>(valid for 6 calendar months)</small>	€ 110,- <small>(incl. 10% VAT)</small>		
annual ticket <small>(valid until 31.01. of the subsequent year)</small>	€ 200,- <small>(incl. 10% VAT)</small>		

Your ticket will be deposited at the cash desk in our multi-storage car park „4“, 3 workdays after having received your order. Please note that the amount has to be paid on site and at once. Partial payment is not possible.

The current terms of sale and tariffs concerning Airport Shuttle tickets shall apply. Please find further information in our information map on www.viennaairport.com/airportshuttle.

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Immobilien- und Standortmanagement
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Postfach 1
1300 Wien-Flughafen

Fax no.: +43 (0)1 / 7007-28308
E-Mail: shuttle@viennaairport.com

ORDER FORM FOR SINGLE-, WEEKLY- AND MONTHLY TICKETS

Purchaser:	Customer id. no.:
Company:	Tel. no.:
Address:	e-mail:

Please note the minimum order quantities:

	price per unit	quantity
single ticket (valid for 1 tour) min. 50 items	€ 0,75* (incl. 10% VAT)	
weekly ticket (valid for 1 calendar week) min. 10 items	€ 5,- (incl. 10% VAT)	
monthly ticket (valid for 1 calendar month) min. 5 items	€ 20,- (incl. 10% VAT)	

*incl. 25% pre-selling discount

Delivery by mail:	YES	NO
Delivery address:		
Deposit at cashier in multi-storage car park "4":	YES	NO
Collection date:	Collector's name:	
Cash payment upon collection:	YES	NO

Delivery time will be around 5 workdays, depending on the order size.

The current terms of sale and tariffs concerning Airport Shuttle tickets shall apply. Please find further information in our information map on www.viennaairport.com/airportshuttle.

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