

# Business Trips in the Time of the Coronavirus: Flights on Demand Possible at Any Time – Vienna Airport Will Handle Organisation and COVID-19 Testing

The Vienna Airport subsidiary Vienna Aircraft Handling coordinates the entire organisation of non-scheduled, private jet charter flights – from booking to COVID-19 tests upon arrival

In the current coronavirus crisis, business travel on scheduled flights is hardly possible due to the stringent restrictions imposed on flight traffic at present. However, non-scheduled flights on demand can be operated at any time. Vienna Airport is continuously in operation and its subsidiary Vienna Aircraft Handling takes care of the entire organisation and handling of non-scheduled flights for business trips – including the COVID-19 tests for travellers.

"Only a very few scheduled flights departing from Vienna are being operated due to the COVID-19 crisis. However, non-scheduled and business aviation flights on demand are possible at any time. For this purpose, Vienna Airport will take care of the entire organisation, including the COVID-19 PCR tests, thus offering a unique service. Business travellers in particular will be able to reach the destinations of their choice anytime, safely and easily", as Julian Jäger, Member of the Management Board of the airport operating company Flughafen Wien AG, explained.

Vienna Aircraft Handling GmbH (VAH), the subsidiary of the airport operating company Flughafen Wien AG, coordinates the entire organisation of flights for business travellers, including the selection of the airline to implement the private jet charter flights, passenger and luggage handling, border controls with public authorities upon arrival or departure as well as support in carrying out COVID-19 tests directly at Vienna Airport. If the test results are negative, the government-prescribed 14-day quarantine period can be prematurely terminated. However, the currently valid landing and travel restrictions in Austria and the countries of destination must be complied with. VAH is providing support for the passenger in clarifying the current restrictions together with the passenger.

## Personal support at the General Aviation Center

Passengers travelling on non-scheduled private jet charters are handled and look after at the General Aviation Center located at the edge of the airport grounds. Security checks without waiting, border controls upon arrival or departure, exclusive lounges and catering ensure individual support and exclusive and secured care of travellers.

VAH offers all services of a conventional travel agency for high-quality air travel and organises the optimal private jet charters. Travellers also benefit from advantages such as:

- Freedom of choice with respect to flight times and flight routes
- Flights can also be operated to smaller airports so that travellers can be closer to their destinations
- Customised service on board



Naturally, the most up-to-date and valid international guidelines and regulations on preparing private jet charter flights are always adhered to, and any potential required adjustments are carried out on short notice.

These services are not only available to companies but also to private individuals - on a 24/7 basis. VAH can be reached for inquiries related to charter flights by calling +43-1-7007-22204 or by sending an e-mail to <a href="mailto-vah@viennaairport.com">vah@viennaairport.com</a>. Further information can be found at www.viennaaircrafthandling.com.

# Maximum health protection and the best possible travel safety

All travellers arriving at Vienna Airport, and thus also at the General Aviation Center, are subject to body temperature measurements. If they are not able to provide a negative COVID-19 test result (not older than four days) at the immigration procedure, they have to begin a 14-day quarantine. Passengers can now take the COVID-19 PCR test directly at Vienna Airport. The results are available in about three hours. The quarantine can be immediately terminated on the basis of negative test findings. If needed, VAH can support travellers arriving via the General Aviation Center to organise such a COVID-19 PCR test (depending on availability and advance notification).

# VIP services and general aviation at Vienna Airport

Vienna Aircraft Handling GmbH operates the VIP Terminal and General Aviation Center and has been a fixed-base operator at Vienna Airport for more than 20 years. The General Aviation Center at Vienna Airport stands out thanks to its direct proximity to Vienna (30 minutes driving from and to the city centre), its 24/7 operations and outstanding infrastructure. The offering ranges from flight organisation for business and private jets, provision of hangar space for private aircraft to passenger lounges, own crew rest areas, a restaurant, sufficient parking facilities directly next to the terminal building and individual, tailor-made service solutions. The VIP services in an exclusive atmosphere are available to provide first-class support and care before departure or after arrival to all passengers of scheduled flights, regardless of their particular airline or booking class.

# www.viennaaircrafthandling.com

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